

# BLACK CANYON CITY WATER IMPROVEMENT DISTRICT

P. O. Box 1007

34501 S. Old Black Canyon Hwy, #6

Black Canyon City, AZ 85324

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Dear Owner/User –

May 2023

Enclosed is the BCCWID annual “CONSUMER CONFIDENCE REPORT” (CCR) for the calendar year ending 2022 a report designed to keep you informed of the status of your Water District. The Arizona Department of Environmental Quality (ADEQ) sets forth requirements for the report and it is not exactly easy reading! Not all testing is required annually as we are on a reduced monitoring program with the State.

**The GOOD news is we meet or exceed ALL state and federal safe drinking water standards. During the year, there were -0- detects for monthly coliform & E-coli sampling.**

**Bob Hanus continues as the District’s licensed Grade IV Operator/ ADEQ OP008114**

## IMPORTANT INFORMATION

**Conservation/Drought Concerns-**Last summer we raised our Drought Level from a TWO to a THREE; however, at our April 2023 Board meeting we were able to lower it back to the **LEVEL TWO** due to increased water levels. We continue to encourage Owner/Users to voluntarily practice conservation measures.

Occasionally Owner/Users call to report possible leaks, which we truly appreciate. If you ever see standing or running water along the road, please call so we can check it out. Sometimes it is a false alarm, but better safe than sorry. On a personal level, you should do periodic leak checks at home, including checking toilets. Put food coloring in the tank and let it stand without flushing; if color appears in the bowl after a period of time, the tank flapper is faulty and should be replaced. Evaporative coolers and drip irrigation systems also need periodic checkups. These types of repairs could save you several thousand gallons of water per month! **And, never water plants or trees by a hose unattended.** Also, as a cautionary reminder, if you are a “snowbird” or leave your home for extended/lengthy periods of time consider turning off your water at your shut-off valve. If a leak or rupture occurs on your property with no one home, huge amounts of water can be wasted and be very costly to you.

**Water Hardness** - One of the most commonly asked questions is – How hard is our water? Water throughout Arizona is hard and ours is no exception. The hardness level varies, but has registered at 280 mg/l, which is high and is why some people install water softeners or other means to reduce the hardness.

### **Hot Water Heater Maintenance-**

As a homeowner, do you know routine cleaning of your hot water heater on a regular basis is important?

Information on this topic can be found on our website: [bccwid.org](http://bccwid.org)

**Chlorination** – Use of chlorine is another topic customers ask about, as some people are more sensitive to it than others. The EPA-required arsenic filtration systems raised the need to increase the level of chlorine and an ADEQ mandate requires the chlorine level to be a minimum of 0.47 mg/l at the point of entry. This requirement increases the amount of chlorine being used; however, is still far below the maximum level of 4.0 mg/l. The use of chlorine requires daily monitoring by the District with results reported to ADEQ quarterly.

**Water Pressure** - ADEQ requires a minimum of 20 pounds pressure at your meter. The lowest pressure tested is 22 pounds and there are other Owner/Users with pressure of 90 pounds or more. At their own expense, homeowners with high pressure may install pressure-reducing valves. Likewise, although more than the minimum pressure has been provided, customers with lower levels who desire higher pressure may install private boosters. The lower pressure areas are most typically homes located on the higher hillsides.

**Meter Readings** – Meters are read every month. There are, however, a few occasions when a reading may be estimated. This happens for a variety of reasons, such as “bees” in the box, inaccessibility due to high weeds, obstructed meter box, dogs, vehicle parked over box, etc. If this happens the read sheet is marked accordingly.

**Please remember it is the property owner’s responsibility to have the meter box accessible. Weed control, in addition to accessibility, also reduces snake danger. Your cooperation in this matter is greatly appreciated.**

**Work Orders-** When scheduling any work to be completed by Field Operation Staff, please allow a minimum of 24 hours, Mon. thru Fri. These tasks include water turn-on, turn-off, re-reads, etc. Unless there is a WATER LEAK, these other services are NOT considered emergencies.

**Website** – To increase the Public’s access to information about their Water District, the Board has created a District website. When you have time, go to [www.bccwid.org](http://www.bccwid.org) and check it out.

**The Water District is a Special District of Yavapai County with elected Board members. A water district is not privately owned, and therefore, is NOT governed by the Arizona Corp. Commission, but by the elected Board.**

**The Current 2023 Board**

**David Moore, Sr., Chair**  
623-640-8080

**Jed Carter, Vice Chair**  
928-600-5180

**Dorothy Moore, Treasurer**  
602-350-5098

**Secretary position open**

**Jeremy Brueckner, Member-at-Large**  
602-460-4191

The Board may appoint a qualified Owner/User to fill the open Secretary position. If you would like to serve your Community, please contact the Chair.

**2023-2024 Board Approved Annual Budget**

The May 23, 2023 Board meeting included the Public Budget & Rate Hearing with Board approval for the upcoming fiscal year budget.

**Recap of the 2023-2024 Budget:**

Income-	Water Sales	\$406,540	Expenses-	Ordinary	\$376,120
	Cap Imp Inc	126,500		Depreciation	175,300
	All Other Inc	39,450		Projects (t/b/d)	410,500
				Arsenic contingency	92,400
				O&M Contingency	44,770
Reserves		<u>526,600</u>			
		\$1,099,090			<u>\$1,099,090</u>

A rate increase to be assessed on the Capital Improvement base rate of \$1 per customer/per month was approved. Rate increase will be effective as of July 1, 2023.

Copies of the detailed 2023-24 Budget are available at the Water Management Office.

**REMINDER: All contractors and property owners are REQUIRED by AZ state law to call Blue Stake before digging. If a utility is damaged from digging and Blue Stake was NOT called it could result in a hefty fine plus repair costs for not calling. Blue Stake is a "free" service so PLEASE call 8-1-1 before digging.**

**MISSION STATEMENT:**

"We, the Board members and Management of the Black Canyon City Water Improvement District, are dedicated to assured delivery of quality water that meets, or exceeds, all county, state, and federal requirements to every user within the District boundaries. We believe in superior service for our customers and competitive rates for our product. Whenever possible, required capital improvements will be revenue financed. We ask all our Owner/Users to help protect our water resources by learning and practicing conservation methods as much as possible to help safeguard our way of life and our community's future."

**Social Media:**

We use the local social media source to inform Owner/Users of upcoming Public meetings; announcements; emergency repair work that may affect customers in the area of the repair.

Much of this information is, and always has been, on our website for the Public. Budgets and public budget hearings are done every year and published; again included in this annual letter that is mailed to EACH and EVERY customer/owner.

The Board is comprised of volunteers to serve our community. As the Mission Statement above states, the Board and Management are dedicated to each and everyone in the District. Use our website (bccwid.org) or contact current Board Members or Management for answers to your questions.

**Black Canyon City Water Improvement District**  
**P. O. Box 1007**  
**Black Canyon City, AZ 85324**

## **2022 Consumer Confidence Report**